



Manufactured by
LED Technologies, Inc.
Greenwood Village, CO 80111
(800) 337-9565 | Made In China
revivelighttherapy.com

STAY CONNECTED

When you register your dpl® Neck Pain Relief at revivelighttherapy.com/warranty, you will be entered into our system to be eligible for exclusive offers, VIP discounts, new product previews, and the opportunity to earn free products through new product trials.

LIMITED WARRANTY INFORMATION

Congratulations on your purchase. We value you as a client and strive for the highest quality products to earn your satisfaction. Please use this as your reference for any customer service or warranty needs you may have. You must register your product within 30 days of purchase at www.revivelighttherapy.com for the warranty to be effective.

WHAT IS COVERED BY THE LIMITED WARRANTY?

This limited warranty is effective only if the device is purchased and used in the United States. This 1 year limited warranty covers defects in materials and workmanship in your dpl® Neck Pain Relief, if you purchased it from an authorized partner or directly from the manufacturer (LED Technologies, Inc.). Your 1 year limited warranty is valid for you alone, the original purchaser, and cannot be transferred. If the product was a gift, you can ask the gift giver to send a copy of the receipt to support@revivelighttherapy.com, or process the warranty claim on your behalf.

WHAT ISN'T COVERED BY THE LIMITED WARRANTY?

This limited warranty does not cover damage, defects, or failure caused by abuse or misuse, improper care, impact or insertion of foreign objects, use with incorrect power adapter, or loss of device.

HOW LONG DOES THE LIMITED WARRANTY LAST?

The limited warranty begins from the date of purchase and expires 1 year later. The warranty period is not extended if your device is replaced by LED Technologies, Inc. during the warranty period.

WHAT WILL WE DO IF YOUR DEVICE IS DEFECTIVE?

If you discover a covered defect in your dpl® Neck Pain Relief system before the 1 year warranty period expires, contact Customer Service at 1(800)337-9565 for assistance. All limited warranty services must be authorized and performed by LED Technologies, Inc.

WARRANTY LIMITATIONS & DISCLAIMERS

This warranty gives you specific legal rights, and is in addition to your statutory rights. Your remedies for the breach of this limited warranty are limited solely to the repair and replacement of your device as set forth in this warranty statement. To the maximum extent permitted by applicable law, LED Technologies, Inc. disclaims all implied warranties. If applicable law does not permit the disclaimer of implied warranties, then the duration of implied warranties are hereby expressly limited to the duration of the express limited warranty set forth above.

To the maximum extent permitted by applicable law, in no event shall LED Technologies, Inc. be liable for any special, incidental, consequential, punitive, or indirect damages based upon breach of warranty, breach of contract, negligence, strict product liability, tort or other legal theory, even if LED Technologies, Inc. is advised or aware that such damages might arise.

Such damages include, but are not limited to, loss of device, cost of any substitute equipment, the claims of third parties, or damage to property. If the applicable law does not allow limits on warranties, or on remedies for breach in certain transactions, the limits in this paragraph and the disclaimer or exceptions from warranty may not apply. This limitation does not apply to claims for death or personal injury caused by a defect in the device or any other liability that cannot be excluded or limited by law. These warranty terms, conditions, and limitations allocate the risks of product failure between LED Technologies, Inc. and you, the purchaser of dpl® Neck Pain Relief system. This allocation is recognized by both parties and is reflected in the price of dpl® Neck Pain Relief. By using dpl® Neck Pain Relief you acknowledge that you have read these terms, conditions, and limitations, understand them and are bound by them.



Neck Pain Relief
Light Therapy System

User Guide
Includes important safety
information. Read all
instructions before using device.

The dpl® Neck Pain Relief is intended for the relaxation of muscles and relief of muscle spasms, relief of minor muscle and joint aches, pain and stiffness associated with arthritis, and to increase local blood circulation.

SYSTEM INCLUDES

- dpl® Neck Pain Relief device
- USB Power Adapter
- Power Cord
- User Guide



PRODUCT REPRESENTATION

LED Technologies, Inc. is constantly improving its products with the latest technology. As a result, the actual product may differ from the product shown in images on the packaging and in this user guide.

CONTRAINDICATIONS

- Do not use this device if your skin is light sensitive or you are currently using medication that may cause skin sensitivity to light. Doing so may result in photosensitive reaction. Discontinue use immediately if you experienced any sensitivity to using this device.
- Contact your Doctor prior to using the device if you are or suspect you are taking drugs known to cause light sensitivity.

WARNINGS

- Do not operate device where it could come into contact with water. Doing so could cause an electric shock or result in injury.

- Do not use the device if power adapter has fallen into water or is damaged in any way. Doing so could cause electric shock or result in injury. Please contact Customer Service at 1(800)337-9565 if power adapter has been damaged in any way.
- Stop using device immediately if you think it is defective. Using a damaged device could result in injury. Contact Customer Service at 1(800)337-9565.
- Do not bend or abuse the wire of the power adapter as this can cause electrical shock and problems.
- Use only the supplied power adapter. Use of incorrect power adapter could damage the device. Contact Customer Service at 1(800)337-9565.
- Do not attempt to take the device or power adapter apart. Any modification or attempted service will void the warranty.
- Discontinue use and contact customer service if device overheats or becomes uncomfortably hot to your skin.

PRECAUTIONS

- Always unplug power adapter from wall outlet when not in use.
- Do not use this device on infants or young children without physician approval.
- Do not shine the device lights directly into the eyes.
- Contact your Doctor if you have any medical questions regarding use of this device.
- Contact your Doctor prior to using if you:
 - Are pregnant or suspect you may be pregnant.
 - Have suspicious or cancerous lesions.

DISCLAIMER

This product is not intended to diagnose, cure or prevent any disease. LED Technologies, Inc. makes no claims, representations or warranties regarding the ability of this product to cure any physical, skin or mental condition. A qualified health professional should be consulted with regards to any condition requiring medical attention.

dpl® Neck Pain Relief

This is a light emitting diode (LED) device that emits energy for use in pain relief, penetrating deep into the skin to ease and repair damaged tissue. The device delivers natural light energy in the Infrared and Red spectrum. The device treatment time is controlled by the operator. There are no user settings or adjustments.

LIGHT SENSITIVITY TEST

Test yourself for light sensitivity prior to initial treatment:

1. Power on your device.
2. Place device on or within 1/4" of the skin on your forearm for three minutes.
3. After 3 minutes check the area. If area has turned red and lasts for more than 2 hours your skin is light sensitive.
4. Discontinue use and contact customer service.

OPERATING INSTRUCTIONS

1. Insert USB plug into provided USB power adapter.
2. Plug power adapter into electrical outlet.
3. Press On/Off switch to the on position to start device.
4. Place device on neck and leave over the treatment area for 15-20 minutes.
5. Move On/Off switch to the off position to stop device.
6. Device may be used multiple times per day.

MAINTENANCE & CLEANING

Maintenance:

1. This is a medical device. It is important to keep it clean.
2. There are no user serviceable parts in device.
3. Device includes only an On/Off switch. All settings are set at the factory.
4. Use only supplied power adapter.

Cleaning:

1. Turn device off and unplug from any power source.
2. Clean the LED lights with alcohol wipes or damp cloth.
3. Cover can be removed and washed.
4. To wash cover, disconnect power cord. Unzip cover and gently remove to ensure no damage to LED lights.
5. Allow to dry completely before using.
6. Install cover gently after washing, and ensure all lights and power cord are exposed. Zip up zipper.

TROUBLESHOOTING

1. System not turning on:
 - Is power adapter pushed firmly into outlet?
 - Try a different wall outlet to confirm power is available.
 - Is USB power cord pushed firmly into power adapter?
 - Is On/Off button turned on?
 - If device still doesn't turn on, call Customer Service at 1(800)337-9565
2. System shuts off abruptly prior to 20 minutes:
 - System may shut off automatically after multiple repeated uses if the device exceeds desired temperature. Allow device to cool for several minutes and try again.
 - If the device continues to shut off prior to 20 minutes, please contact Customer Service at 1(800)337-9565
3. Some lights appear not to be on:
 - The Infrared (IR) light spectrum is not visible to the human eye. These lights will look as if they are not on, but are operating properly. If Red lights are on, the device is operating as designed.

TRAVELING WITH DEVICE OUTSIDE USA

Power adapter is designed for USA standard 120V power outlets. When traveling outside the USA, you will need to check the local power requirements and use the appropriate power adapter and/or converter.

CUSTOMER SERVICE

You can reach Customer Service by calling 1(800)337-9565, Monday-Friday, 8:00AM-4:30PM, Mountain Standard Time. Customer Service can also be reached by email at support@revivelighttherapy.com.

REPLACEMENT PARTS

The following list of damaged parts can be purchased as replacement items directly from LED Technologies, Inc. by calling Customer Service at 1(800)337-9565.

- Power Adapter